

DEALING WITH PEOPLE YOU CAN'T STAND:

Perhaps you'll recognize them...



The TANK:

Pushy and ruthless, loud and forceful, or with the quiet intensity and surgical precision of a laser, the end justifies the means. Expect no mercy from the Tank.



Quick to agree, slow to deliver, the Yes Person leaves a trail of unkept commitments and broken promises. Though it pleases noone, Yes-people over commit in order to please!





The SNIPER:

This covert operator identifies your weaknesses and uses them against you, through sabotage behind your back or well-aimed put-downs in front of the crowd.

The MAYBE person:

When faced with a crucial decision, they keep putting it off until it's too late. But there comes a point when the decision makes itself. Then it's nobody's default but their own.





The KNOW-IT-ALL:

This person knows 98% of anything. Just ask! The Know-It-All will tell you what they know for hours at a time, but won't take a second to listen to your clearly inferior ideas.

The NOTHING Person:

You won't know what's going on because they tell you 'Nothing!' No verbal feedback. No non-verbal feedback. They seal their mouths and stare past you as if you're not there.





The THINK-THEY-KNOW-IT-ALL:

This character doesn't know much, but doesn't let that get in the way. Exaggerating, bragging, misleading and distracting, this legend-in-theirown mind pulls you off track.

The NO Person:

They say that "What goes up must come down." And what comes down must never be allowed to get back up again. Doleful and discouraging, they drive others to despair





When they blow their top, they're unable to stop, and shrapnel hits everyone in range. Then the smoke clears, the dust settles, and the cycle begins building to critical mass again.

The WHINER:

There's a plan for their life, but they're not in it. Instead, they wallow in their woe, whine incessantly, and carry the weight of the world on their shoulders.



